

Safety Net Learning Institute Session Four

Thursday, July 23, 2015

10:00 a.m. – 3:00 p.m.

Sierra Health Foundation – Bannon Island Room

AGENDA

Meeting Outcomes:

- Increase knowledge on specialty care challenges in the Sacramento Region and across California in the safety net
- Identify best practices to improve access to specialty care, especially technology based solutions
- Discuss the opportunities for regional solutions to specialty care access for the safety net

- 10 a.m.** **Welcome and Introductions**
Kaying Hang, Senior Program Officer, Sierra Health Foundation
- 10:15 a.m.** **Improving Access to Specialty Care**
Janet Coffman, MPP, PhD, Assoc. Professor, Philip R. Lee Institute for Health Policy Studies Dept. of Family and Community Medicine, UCSF
- 11 a.m.** **Telehealth Options – Policies and Practices**
Mario Gutierrez, Executive Director, Center for Connected Health Policy
- 12:15 p.m.** **Lunch**
- 1 p.m.** **Specialty Care Safety Net Initiative Reactor Panel**
Mario Gutierrez (Moderator)
Kathy J. Chorba, Executive Director, California Telehealth Resource Center
Robin Affrime, CEO, CommuniCare Health Centers
Tom Nesbitt, Associate Vice Chancellor, UC Davis
- 1:45 p.m.** **Resources for Establishing and Maintaining Telehealth Services Panel**
Kathy J. Chorba
Daniel Kurywchak, CIO, California Telehealth Network
- 2:30 p.m.** **Roundtable Discussion – What Else Do We Need To Know?**
- 2:50 p.m.** **Closing Remarks**
Kaying Hang

Save the Dates – Upcoming SNLI Sessions: Sept. 17, 2015 & Nov. 19, 2015

The Learning Institute is sponsored by Sierra Health Foundation in partnership with Dignity Health, Kaiser Permanente, Sutter Health and UC Davis Health System.



**Sacramento Region Health Care Partnership
Safety Net Learning Institute
July 23, 2015**

Speaker Bios

Janet Coffman, MPP, PhD, is an Associate Professor at the Philip R. Lee Institute for Health Policy Studies and the Department of Family and Community Medicine at the University of California, San Francisco. Her research interests include health insurance reform, the health care workforce and access to care for vulnerable populations. In 2014, she co-authored a report for the California HealthCare Foundation on findings from a survey of physicians regarding Medi-Cal beneficiaries' access to care. She recently conducted a literature review and key informant interviews for the California HealthCare Foundation on strategies for monitoring Medi-Cal beneficiaries' access to specialty care. Dr. Coffman is also a member of the California Health Benefits Review Program's faculty task force. She received a Master's in Public Policy and a PhD in Health Services and Policy Analysis from the University of California, Berkeley.

Mario Gutierrez serves as the Executive Director of the Center for Connected Health Policy, a nonprofit organization working to advance the use of telehealth technologies to improve health outcomes, care delivery, and reduce health care costs through improvements in public policy. In 2012, the Center was selected by the federal Office for the Advancement of Telehealth to serve as the National Telehealth Policy Resource Center. In this role, CCHP monitors federal and state legislation and advances telehealth policy solutions to improve health and health care systems. Mr. Gutierrez is widely recognized as one of the nation's foremost experts in connected health policy. Prior to joining CCHP, Mr. Gutierrez served for 12 years as a Senior Program Director for The California Endowment, one of the largest private health foundations in the country. Mr. Gutierrez provided the initial leadership in the development of The Endowment's \$100 million investment in the Community Clinic Initiative, led its \$80 million effort to improve the health and living conditions of California's farmworkers, as well as the foundation's \$20 million investment in telehealth deployment throughout California. From 1990 to 1996, Mr. Gutierrez served as one of Sierra Health Foundation's first Program Officers and led several initiatives focused on the AIDS epidemic in Northern California and children's health. In 2009, he received the Grantmakers in Health's highest honor, the Terrance Keenan Leadership Award in Health Philanthropy. Mr. Gutierrez has a Master's in Public Health from the University of California.

Kathy J. Chorba, Executive Director, California Telehealth Resource Center (CTRC), has 18 years of experience working with programs, providers, universities, government agencies and health plans to identify best practices for telehealth implementation, integration and sustainability. Kathy's development experience includes the implementation of 32 specialties at 118 hospitals and clinics, as well as providing integration and sustainability consultation to 110 organizations nationwide. Prior roles include Director, Center for Connected Health Policy's Specialty Care Safety Net Initiative for 3 years, and Operations and Development Manager for the UC Davis Center for Health and Technology Telemedicine Program for 12 years. Kathy's exposure to the diverse needs of California's communities and the delivery of specialty care provides her with practical knowledge regarding the challenges and successes of telemedicine.

Robin Affrime, MPH, has been the Chief Executive Officer of CommuniCare Health Centers for 16 years and has been with the organization for 31 years since it was the Davis Free Clinic. Robin has overseen the growth of the organization from a small free clinic to a federally qualified health center with three primary care health centers and five satellite sites providing comprehensive primary care services to over 23,000 people for a total of over 111,000 patient visits. CommuniCare continues to be a mission-driven organization providing health care services to those in need.

Robin is currently serving on the Board of Directors of the Redwood Community Health Coalition, the Strategic Planning Committee of Partnership HealthPlan of California and the Steering Committee of the Yolo County Children's Health Alliance. She has previously served as a member of the Blue Shield Foundation Clinic Leadership Institute Work Group, on the Sutter Davis Hospital Foundation & Community Board, on the Yolo County Health Council, on the statewide Board of Directors of the California Family Health Council for which she also served as the Chair of the Public Policy Committee and the Public Affairs Committee of the Greater Capital Division of the March of Dimes. Robin is also a graduate of the inaugural class of the Sierra Health Foundation Health Leadership Program and the Clinic Leadership Institute Executive Excellence Program.

Thomas S. Nesbitt, M.D., M.P.H., is the Associate Vice Chancellor for Strategic Technologies and Alliances and is responsible for advancing the UCD Health System's excellence in telemedicine. Nesbitt works closely with industry leaders developing partnerships with hospitals, clinics and centers to expand access to quality health care and create a broadband

telehealth network. He ensures that faculty and staff excel at using innovative technologies to provide high-quality, state-of-the-art medical care.

Throughout his career, Nesbitt has focused his scholarship and leadership on improving access to health care and developing the health-care workforce for California, the nation and the world. He is internationally known and regarded as a pioneer using telecommunications technology to deliver a broad spectrum of health-care services and health professional education in rural areas. He established UC Davis' first telehealth link in 1992; today, UC Davis' Center for Health and Technology is recognized as a global leader in using telehealth and distance learning to meet the needs of populations in remote and underserved regions.

Nesbitt has received numerous awards for his innovation and leadership. He received the 2012 Justin Ford Kimball Innovators Award, one of the highest honors given by the American Hospital Association for outstanding contributions to health care, and the 2010 Leadership Award from the American Telemedicine Association for his pioneering work to advance telemedicine. He has received many awards from UC Davis, including the campus-wide Distinguished Public Service Award, the School of Medicine Distinguished Alumnus Award and Translational Leadership Award as well as the Distinguished Achievement award from the Cal Aggie Alumni Association, presented in 2012. He recently received the 2015 UC Davis School of Medicine Hibbard Williams Extraordinary Achievement Award.

Mr. Kurywchak is the Chief Technology Officer for the CA Telehealth Network (CTN). He has developed hundreds of Telemedicine programs worldwide including; the Brazilian Amazon, China, India, Lebanon, Nigeria, South Africa, South Korea, and the United States. He has trained over 800 clinicians and holds two patents in the field of Telemedicine. Prior to the CTN, he worked for the University of CA, Davis for over 17 years. He held the positions of Director of Telemedicine Technology and the Director of the Telemedicine Learning Center. Dan later joined the Intel Corporation as a Senior Engineer and was responsible for Telemedicine operations worldwide. Dan is also the founder and CEO of Telemedicine.com, Inc.



Safety Net Learning Institute
Participant List
July 23, 2015

First Name	Last Name	Title	Organization
Francisco	Aguirre	Chief Medical Officer	WellSpace Health
Debbie	Arvay	Medical Practice Manager	Chapa-De Indian Health Program
Sean	Atha	VP Business & Network Development	River City Medical Group
Jim	Austin	Nurse Manager and Practitioner	Cares Community Health
Katie	Bell	Nurse Case Manager	Chapa-De Indian Health Program
Anna	Berens	Regional Director	EHS Medical Group/Synermed
Ashley	Brand	Manager, Community Benefit	Dignity Health
Ellen	Brown	Community Benefit Manager	Kaiser Permanente
Greg	Buchert	President and CEO	California Health and Wellness
Melinda	Carroll	Director of Nursing	Chapa-De Indian Health Program
Lisa	Davies	CEO	Chapa-De Indian Health Program
Eva	De La Cruz	Practice Manager	Cares Community Health
Lauren	Garcia	Referral Supervisor	Elica Health Centers
Sherry	Geisler	Senior Medical Assistant	El Dorado Community Health Center
Irina	Gerez	Audit Department	Elica Health Centers
Alicia	Gonzales	LVN Referral Case Manager	Sacramento Native American Health Center, Inc.
Amy	Ham	Chief Data Officer	CommuniCare Health Centers
Patrick	Klein	Clinic Director	El Dorado Community Health Center
Michael	Mulligan	Staff Physician	Chapa-De Indian Health Program
Colleen	Perry	FNP	CommuniCare Health Centers, Inc.
Alene	Pichly	Specialty Provider Services Representative	EHS
Jonathan	Porteus	Chief Executive Officer	WellSpace Health
Mark	Schweyer	Director of Telehealth Programs	California Health and Wellness
Carol	Serre	Community Benefit Manager	Kaiser Permanente
Allie	Shilin Budenz	Director of Operations	Sacramento Native American Health Center

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First Name	Last Name	Title	Organization
Brenda	Shipp	COO	WellSpace Health
Steve	Soto	Regional Director	Molina Healthcare of California
Terri	Stratton	Executive Director	El Dorado Community Health Center
Robert	Waste	Director, Government and Community Relations	UC Davis Health System
Tony	White	Network Administrator and Safety Officer	Elica Health Centers
Chuck	Wiesen	CEO	Health For All
Hazaiah	Williams	Community Development Director	Elica Health Centers
Presenters and Consultants			
Robin	Affrime	CEO	CommuniCare Health Centers
Kathy	Chorba	Executive Director	California Telehealth Resource Center
Janet	Coffman	Associate Professor	University of California, San Francisco
Mario	Gutierrez	Executive Director	Center for Connected Health Policy
Daniel	Kurywchak	CIO	California Telehealth Network
Tom	Nesbitt	Associate Vice Chancellor	UC Davis
Laura	Hogan	Consultant	Pacific Health Consulting Group
Bobbie	Wunsch	Consultant	Pacific Health Consulting Group
Sierra Health Foundation Staff			
Kaying	Hang	Senior Program Officer	Sierra Health Foundation
Kari	Lacosta	Public Affairs and Communications Director	Sierra Health Foundation
Diane	Littlefield	Vice President of Programs and Partnerships	Sierra Health Foundation
Robert	Phillips	Director of Health Programs	Sierra Health Foundation
Fatima	Malik	Program Assistant	Sierra Health Foundation

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